

PROFILE

Name:	Meena Madhusudan
Designation:	Assistant Director
Batch/Service:	2023
Email ID:	meenam.g029301@gov.in



Educational Qualification: MSc (Phy), MA(End Lit)

Expertise/specialization/Profile:

Mrs. Meena Madhusudan is a distinguished officer with over three decades of exemplary service in the field of indirect taxation. An accomplished academic, she holds dual Master's degrees—in Physics and in English Literature, the latter pursued during the COVID period out of a deep love for language and literature.

She joined the department in 1993 as an Inspector, where her keen analytical abilities, diligence, and commitment to excellence quickly set her apart. Through sustained dedication and professional merit, she rose through the ranks, being promoted to Superintendent in February 2010 and subsequently to Assistant Commissioner in 2023.

Throughout her career, Mrs. Meena has demonstrated a profound command over legal and procedural matters, with particular distinction in adjudication work. With over 15 years of hands-on experience in adjudication, she is widely regarded as a subject-matter expert in this crucial domain. Her expertise spans the examination of complex cases, nuanced legal interpretation, and ensuring strict compliance with applicable regulatory frameworks.

She has several notable firsts to her credit. While posted in the Range, she detected a significant case involving a manufacturing unit producing hair care and skincare products that had crossed the prescribed threshold limit without obtaining registration. During her tenure in the CIU, she became the first lady officer to arrest a smuggler, marking a significant milestone in the unit's history.

She was the first Inspector to be posted to IPR Cell in Bengaluru Customs. She has received five appreciation certificates so far.

Currently serving as an Assistant Director at NACIN, Mrs. Meena plays a pivotal role in training and mentoring promotee Group A officers. She generally takes sessions on Change management, work-life balance, gender sensitization and POSH to Group A officers. She is also in charge of the Marine Training Centre at the Academy. She has also taken sessions on POSH Act, Overview of Service Tax and How to draft a good Order for the Officer Trainees at the Academy. She has attended first ever faculty development programme conducted by SP Jain Institute of Management and is a Trainer in Training Needs Analysis and Direct Training Skills.

Known for her strong public relations skills, she is immensely popular among trainees and is widely appreciated as an approachable, supportive, and engaging faculty member. Her inspirational and pleasant demeanour has led trainees to express their admiration creatively—one trainee has penned an ode to her, while another has written a bilingual poem in her honour. She is fluent in six languages including all four South Indian languages, further enhancing her connect with diverse trainee groups.

Beyond her professional achievements, Mrs. Meena is a person of rich cultural and creative interests. She dabbles in painting, pens poetry, and has a deep love for music—ranging from Carnatic classical and devotional compositions to popular film songs. This passion is reflected in her participation as a member of the departmental choir in Bengaluru. An avid reader, she is rarely seen without a book. She is also a popular compere and has rendered voice-overs on several occasions.

Mrs. Meena has been an active member of the Internal Complaints Committee (ICC) since 2020 at Bengaluru South and from 2024 onwards at NACIN, contributing meaningfully to institutional integrity and workplace well-being.